



Backflipt Analytics for MFT Datasheet

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Product Overview Backflipt Analytics for MFT is a powerful analytics application that integrates with Axway MFT/B2Bi solutions and Axway Sentinel to deliver real-time insights into partner file transfer activities. It empowers business users and administrators to create personalized dashboards, generate customized reports, monitor file-transfer SLAs, and configure proactive notifications—ensuring uninterrupted data exchange and enhanced operational visibility.

Key Challenges Addressed

- Limited visibility into high-volume file transfers with external partners
- Manual retrieval and analysis of file transfer details
- Difficulty in monitoring and enforcing SLA compliance
- Inefficient report generation and incident response
- Lack of role-specific insights into sensitive or failed transfers

Core Features

Category	Features
File Transfer Insights	Role-based views of transfer details Custom queries with parameters (partner name, file name, direction, status, metadata, sensitivity) Default query designation
Reporting Capabilities	Pre-built reports by duration and partner Custom summary reports for specific partners/timeframes Scheduled/on-demand generation with automated email delivery
SLA Monitoring & Notifications	Rule-based SLA monitoring (partner, schedule, file attributes) Alerts via email, Microsoft Teams, Slack Automated incident ticket creation in ServiceNow
Custom Dashboards	Personalized business process dashboards Visualizations: Line Graphs, Pie Charts, Clustered Bars Parameters: Partner, Routes, Sources/Destinations, File Names/Metadata, Status
Deployment & Scalability	Docker container deployment Any cloud provider or on-premises data center

Platform Compatibility & Integrations

- **Core Integration:** Axway MFT/B2Bi platforms and Axway Sentinel
- **Notifications:** Microsoft Teams, Slack, Email
- **ITSM:** ServiceNow for automated ticketing

Use Cases

- Proactive SLA monitoring and breach prevention for partner file transfers
- Detailed analysis of specific transfers across partners or routes
- Automated report generation and distribution for compliance and operations
- Building role-specific dashboards for business and IT teams



- Insights into sensitive data transfers or failure patterns in high-volume environments

Benefits

- **Real-Time Visibility:** Personalized dashboards tailored to business processes
- **Proactive Operations:** Early detection of SLA deviations with automated alerts and ticketing
- **Efficiency Gains:** Reduces manual effort in reporting and incident resolution
- **User Empowerment:** Custom tools designed for non-technical users
- **Enhanced Control:** Better oversight of partner interactions and transfer performance
- **Seamless Integration:** Works with existing enterprise tools for notifications and ITSM

Why Choose Backflipt Analytics for MFT? Backflipt Analytics for MFT transforms Axway MFT environments with intuitive, real-time analytics and proactive monitoring. By delivering customizable dashboards, automated reporting, and SLA enforcement, it provides enterprises with the visibility and control needed to manage high-volume partner file transfers reliably and efficiently.

Contact Us

Schedule a demo: <https://calendly.com/backflipt/schedule-a-meeting-with-us>

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