



Backflpt Provisioning Center for MFT Datasheet

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Product Overview

Backflpt Provisioning Center for MFT is a centralized, self-service provisioning and governance platform explicitly designed for Managed File Transfer (MFT) and B2B integration environments. It enables secure, automated creation, update, and management of trading partners, accounts, routes, and configurations across multiple MFT platforms through a unified, no-code interface.

The solution provides role-based access control, workflow automation, audit trails, and deep integrations with ITSM systems, while empowering business users to submit requests and administrators to govern all MFT operations from a single pane of glass.

Key Challenges Addressed

- Manual, repetitive provisioning tasks across disparate MFT platforms
- Inconsistent configurations and a lack of centralized visibility
- Security risks from manual account creation and partner onboarding
- Compliance gaps due to missing audit trails and approval workflows
- High IT dependency and delays in partner onboarding
- Fragmented management of multiple MFT instances (on-premises, cloud, hybrid)

Core Features

| Category | Features |
|--|--|
| Unified Self-Service Portal | Customizable forms for partner onboarding, route creation/update, and configuration changes Business users submit requests with minimal technical knowledge |
| Automated Provisioning | One-click API-driven provisioning across multiple MFT platforms Supports Axway SecureTransport, AWS Transfer Family, IBM Sterling, Globalscape EFT, and others |
| Centralized Governance | Single pane of glass for all MFT environments Role-based access control and approval workflows |
| Workflow Automation | Configurable approval chains, real-time collaboration, and automated notifications |
| Audit & Compliance | Immutable audit trails and comprehensive reports Tracks all changes with timestamps, user IDs, and rationales |
| Test-to-Production Promotion | Manage test and production environments separately Automated promotion of validated configurations |
| Integration & Extensibility | ITSM integration (ServiceNow, Jira Service Management) SSO (Okta, Ping, SAML) API-based extensibility for custom MFT platforms |
| Deployment & Scalability | Docker container deployment Cloud (AWS, Azure, GCP) or on-premises High availability and horizontal scaling |



Platform Compatibility & Integrations

- **Supported MFT Platforms:**
 - Axway SecureTransport
 - AWS Transfer Family
 - IBM Sterling File Gateway
 - Globalscape EFT
 - Cleo Harmony
 - Other API-compatible MFT solutions
- **Identity Providers:** Okta, Ping, Azure AD, SAML-based SSO
- **ITSM:** ServiceNow, Jira Service Management
- **Monitoring:** Splunk, AWS CloudWatch, Azure Monitor

Use Cases

- Centralized MFT administration across hybrid or multi-vendor environments
- Rapid, secure onboarding of trading partners and B2B routes
- Governance and compliance for regulated industries (healthcare, finance, insurance)
- Test-to-production promotion of MFT configurations
- Reduction of IT workload through self-service and automation
- Audit-ready management of partner accounts and file transfer routes

Benefits

- **Operational Efficiency:** Reduces provisioning time from days to minutes
- **Centralized Control:** Single interface for managing all MFT platforms
- **Security & Compliance:** Enforces approvals, audit trails, and consistent configurations
- **Reduced IT Burden:** Empowers business users with self-service while maintaining governance
- **Cost Savings:** Eliminates manual effort and minimizes errors
- **Scalability:** Easily grows with increasing partner ecosystems and MFT instances
- **Future-Proof:** Supports modern cloud-native and legacy MFT platforms

Why Choose Backflip Provisioning Center for MFT?

Backflip Provisioning Center for MFT transforms fragmented MFT administration into a unified, secure, and automated process. By combining self-service, centralized governance, and deep platform integrations, it delivers enterprise-grade control and efficiency—enabling organizations to manage complex B2B file transfer ecosystems with confidence and compliance.

Contact Us

Schedule a demo: <https://calendly.com/backflip/schedule-a-meeting-with-us>

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